



Financial Assistance Policy Summary and Application

Great River Health System understands there are situations when patients cannot pay for the services provided. If you need help paying for medical services, you may qualify for financial assistance from the health system.

Where to apply and how to request a copy:

- Online at <https://www.greatriverhealth.org>
- Request a mailed copy by calling 1-877-404-4763, option 2; 319-376-1716 or 319-385-6140
- In person. Please return completed applications to one of these locations:
 - Southeast Iowa Regional Medical Center – West Burlington Campus
Patient Financial Services
1221 S. Gear Avenue
West Burlington, IA 52655
 - Southeast Iowa Regional Medical Center – Fort Madison Campus
Business Office
5445 Avenue O
Ft Madison, IA 52624
 - Henry County Health Center
Patient Financial Services
407 S. White Street
Mt Pleasant, IA 52641

Who is eligible?

- Insured and uninsured patients receiving medically necessary or emergency care
- Patients whose household income is between 200% and 300% of the Federal Poverty Guidelines that are updated each year.

Note

Patients without insurance who qualify for financial assistance cannot be charged more than the amount generally billed to patients who have insurance

How to apply

- Complete and sign all sections of the Financial Assistance Application on the back of this summary.
- Provide the following information:
 - Paycheck stubs from the last two months for everyone living in your household above age 18 (excluding high school students)
 - Social Security income. You can use a copy of your most recent check, bank statement, or benefits letter.
 - Most recent state and federal income tax forms
 - If you are unemployed: state unemployment claims AND final paycheck stub from your last job
 - Denial letter from the Department of Human Services (exception for rural health clinic services only)

Services covered

Inpatient services	Heart and Vascular	Occupational Health	QuickCare
Day Hospital	Home Health/Hospice	Ophthalmology	Diagnostic Imaging
Cancer Treatment	Mental Health/Psychiatry	Orthopedics	Respiratory Care
Cardiac Rehabilitation	Internal Medicine	Otolaryngology	Sleep Disorders
Cardiology	Laboratory	Pediatrics	Surgical Services
Dermatology	Medicine Specialists	Therapy Services	Urology
Digestive Health	Nephrology	Psychiatry	Walk-in Clinic
Emergency Care	Neurology	Podiatry	Women's Health
Family Medicine	Nursery	Rehabilitation	Pulmonology
Gynecology	Obstetrics	Rural Health Clinic	